

# User Task Canvas

## Card Deck - Interview Guide

by

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## How to use this canvas?

Both cards and interview guide are here to help you better understand your users and empathize with them. The Card Deck works well with several users around the table, Interview guide is a great tool for 1 to 1 interviews.

### The Card Deck

- 1 Print and cut a set of cards. There is no recommendation here, it depends on the number of users around the table.
- 2 Present the “game” to your users by giving them an example of task completion, starting with the **task card**. Do not present the **magic changes card** yet.
- 3 Ask users to do the same in small groups or alone, one column or row containing all the cards (**actions**, **interactions**, **tools**, pain points) associated to one **task**.
- 4 Make them fill the **magic changes** card. Tell them they have no technical or financial limits, they can even propose all their fancy ideas and wishes for this.
- 5 If you need more context for the task, use the **meta** cards (Rhythm, Priority,...) to add more context on each stack of cards.

#### PRO TIPS

There is no limit of cards. For each Task, you can use as many actions, interactions tools, magic changes or painpoints cards as you want.

They have to list all the tasks they usually realize.

More info & latest PDF version at: <https://crofte.fr/ttbd-cards>

 You are free to



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#### Adapt —

remix, transform, and build upon the material for any purpose, even commercially, but you must distribute your contribution under the same license as the original.



## Actions Decisions

What actions or decisions do you take in order to perform the task/activity?

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**Interactions  
Dependencies**

Are there other actions/ people  
you need in order to perform  
this activity?

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## Objects Tools

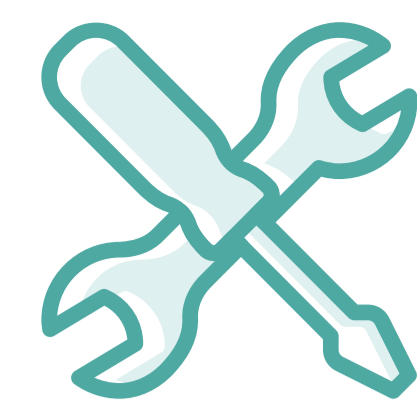
Are there other tools you need  
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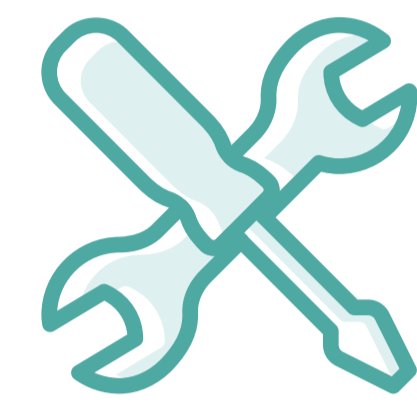
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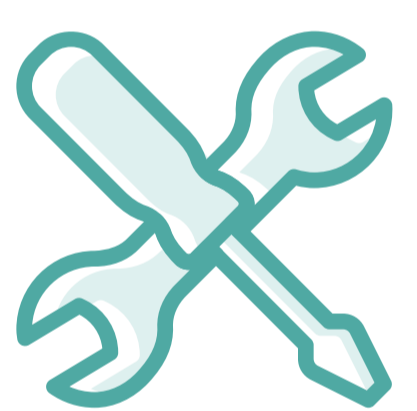
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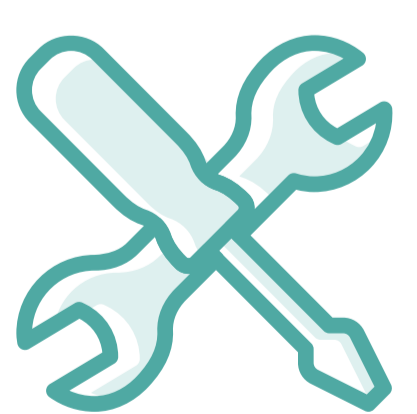
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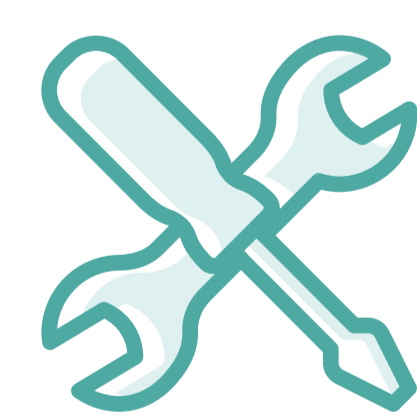
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## Pain points

Can you remember your biggest pain or issue when trying to perform this activity?  
How do you overcome this today?

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## Task

Describe a task or activity you have to accomplish in your dailywork.

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## Magic changes

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Rhythm  
Duration

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Priority

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Where

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Rhythm  
Duration

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Priority

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Where

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Rhythm  
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Priority

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Where

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Where

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