

# User Task Canvas

Card Deck - Interview Guide

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## How to use this canvas?

Both cards and interview guide are here to help you better understand your users and empathize with them. The Card Deck works well with several users around the table, Interview guide is a great tool for 1 to 1 interview.

### PRO TIPS

The Interview Guide and the Task Sheet can be used separately or in combination. The most important thing lies in the organized aspect of the Task Sheets but you don't necessarily need both. Don't forget to identify your users (interview ID).

## The Interview Guide

- 1 Print the first page (interview guide). It will be used as cover. Print as many interview sheets as needed (usually 5 to 10). Fold them together to create a guide.
- 2 Use the Interview Guide to help you guide the beginning of the interview. Use the second part of the page for open questions and verbatims.
- 3 Start with one Task Sheet, ask the questions on the sheet (starting in the middle with the task). You can go back and forth between the sections.
- 4 Use the **meta section** (Rhythm, Priority) to help you contextualize and start prioritising things to take care of.

More info & latest PDF version at: <https://crofte.fr/ttbd-cards>

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