User Task Canvas Card Deck - Interview Guide

How to use this canvas?

Both cards and interview guide are here to help you better understand your users and empathize with them. The Card Deck works well with several users around the table, Interview guide is a great tool for 1 to 1 interview.

PRO TIPS

The Interview Guide and the Task Sheet can be used separately or in combination. The most important thing lies in the organized aspect of the Task Sheets but you don't necessarily need both. **Don't forget to identify your users (interview ID).**





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More info & latest PDF version at: https://crofte.fr/ttbd-cards



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The Interview Guide

Print the first page (interview guide). It will be used as cover. Print as many interview sheets as needed (usually 5 to 10). Fold them together to create a guide.

Use the Interview Guide to help you guide the begining of the interview. Use the second part of the page for open questions and verbatims.



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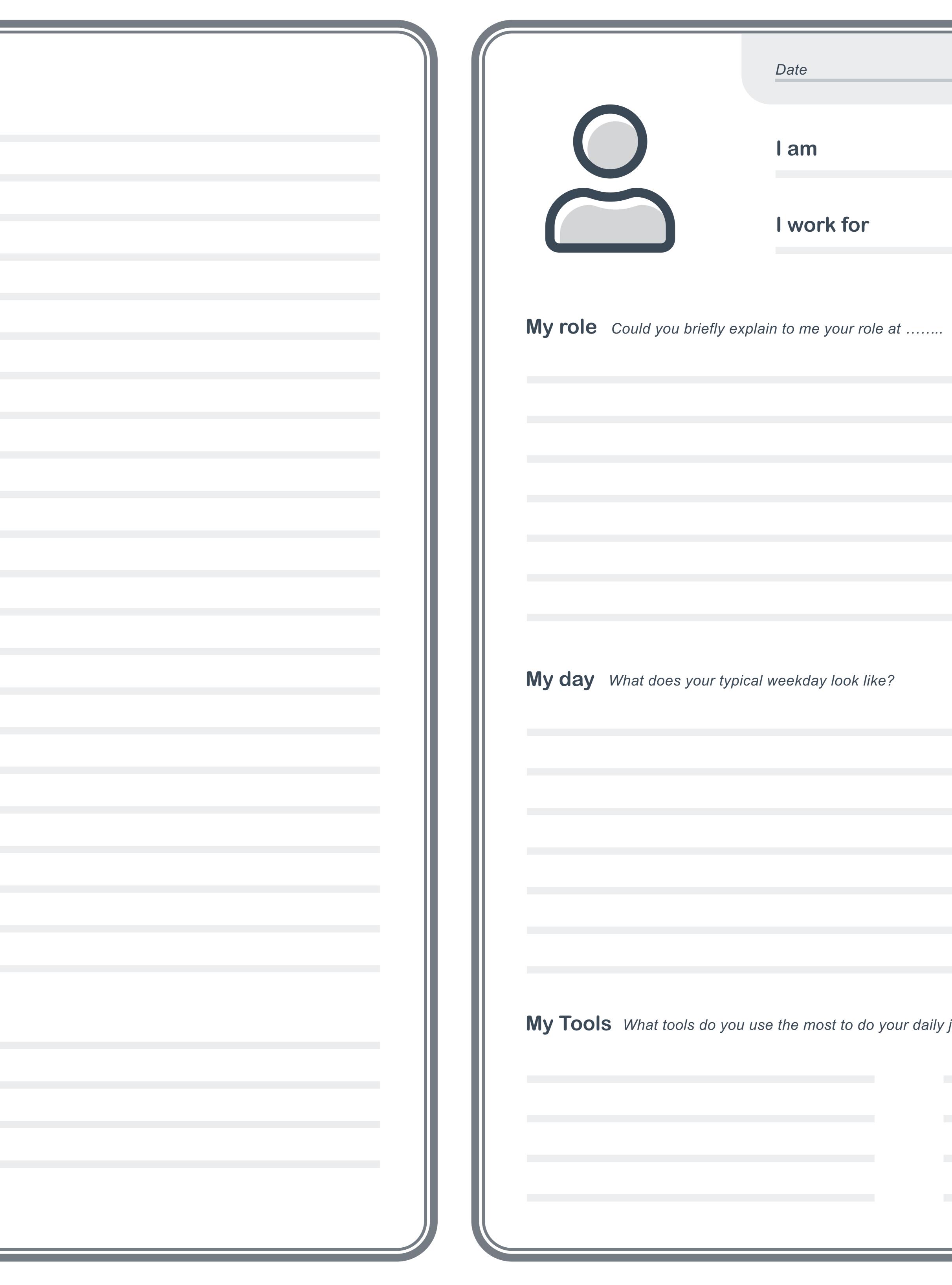




Start with one Task Sheet, ask the questions on the sheet (starting in the middle with the task). You can go back and forth between the sections.

Use the meta section (Rhythm, **Priority) to help you contextualize** and start prioritising things to take care of.

Open	questions	3		
Referal	Who else sh	ould I inter	view?	



	Interview ID:	
job?		



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How long does it take?		

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Can you remember your biggest pain or issue when trying to perform this activity? How do you overcome this today?

lagic hanges

If you had a magic wand, what would you change to make this activity/task easier for you?

<image/>	Are there other actions/ people you need in order to perform this activity?		What actions or decisions do you take in order to perform the task/ activity?		Describe an activity or task that requires you to use Serapis in your dailywork.	*** Magic changes	If you had a magic wand, what would you change to make this activity/task easier for you?	xx Pain points	Can you remember you biggest pain or issue when trying to perform this activity? How do you overcome this today?
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